



PARENTAL COMMUNICATIONS POLICY

September 2026

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Kate Needs	September 2026	September 2027

RATIONALE

We believe staff, parents and children are entitled to a safe and protective environment in which to work. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

AIMS

- To provide positive role models for our children
- To ensure that all members of the school community treat each other with respect
- To ensure our zero tolerance policy towards abuse of children, staff, parents and governors is adhered to.

EXPECTATION

- That adults set a good example to children at all times, showing them how to get along with all members of the school and the wider community.
- That no members of staff, parents, governors or children are the victims of abusive behaviour or open to threats from other adults on the school premises.
- All communication (in person, in writing or via email) must be appropriate, respectful and follow the correct procedure.
- Parents who have concerns regarding their child(ren) should discuss these with a member of staff and NOT with any other child or parents who may be involved.
- Physical attacks and threatening behaviour, abusive or insulting language verbal or written, to staff, governors, parents and carers, children and other users of the school premises will not be tolerated and will result in withdrawal of permission to be on school premises.

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community include (but are not limited to):

- Shouting, either in person or over the telephone
- Abusive or aggressive written communication including e-mails
- Persistent unreasonable communication either verbally or in writing which amounts to harassment
- Inappropriate posting on Social Networking sites deemed as bullying
- Malicious allegations
- Speaking in an aggressive/threatening tone
- Being physically intimidating , e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist towards another person
- Swearing

- Physical aggression towards members of the school community including: pushing, hitting, slapping, punching or kicking
- Spitting
- Racist or sexist comments
- Harassment or stalking.

The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.

Incidents of breaches of this policy are always logged with the Chair of Governors.

Unacceptable behaviour may result in:

- the Police being informed
- legal action
- parents/carers being banned from the School premises.

(Please note that School is not responsible for organising arrangements for children in these circumstances. Parents will need to provide alternative arrangements for bringing children into school).

Parents have the right of appeal by writing to the Chair of Governors within ten days of permission to enter the school premises being withdrawn.

Responsibilities: It is the responsibility of the Headteacher and Governors to monitor and review this policy.